Office of the Flood Insurance Advocate
Guiding and Educating Insurance Professionals and Consumers about Flood Insurance Needs During a Catastrophe
July 25, 2018 at 11am

Join us on Wednesday July 25th, at 11am EDT
With hurricane season upon us, insurance professionals and consumers will become better educated on the resources available to them through the National Flood Insurance Program (NFIP) Office of the Flood Insurance Advocate (OFIA). This live webinar, hosted by the Florida Office of the Insurance Consumer Advocate, introduces you to the National Flood Insurance Program and the Office of the Flood Insurance Advocate. The webinar will provide important information linking stakeholders with the OFIA, exploring the program's mission and updating you on recent changes to the NFIP that affect current and potential NFIP policyholders.

We'll answer these questions:

- What is FEMA and what is its mission?
- Why is flood insurance important?
- What is the OFIA and what is its mission?
- What is the OFIA doing to help consumers with flood insurance through the NFIP?
- What resources can the OFIA provide to consumers or insurance professionals to help them navigate the flood insurance claims process after a flood event?

We'll also address:

- When is it appropriate for consumers to contact the OFIA during the claims process?
- What progress is being made for consumers to obtain comprehensive, affordable flood insurance products?
- Ways the OFIA helps to reduce the complexity of the NFIP and helps consumers with underwriting and claims concerns.

Meet the experts that will share their insights and experiences:

David Stearrett, Director, NFIP Office of the Flood Insurance Advocate

Sha`Ron James, Florida Insurance Consumer Advocate

Please send your questions, comments and feedback to:
deja.bradley@myfloridacfo.com

How To Join The Webinar

Wednesday, July 25, 2018 11:00 AM – 12:00 PM EDT

1. Click the link to join the webinar at the specified time and date:

   https://global.gotomeeting.com/join/939132693
   Before joining, be sure to check system requirements to avoid any connection issues: https://link.gotomeeting.com/system-check

2. You can also dial in using your phone.

   United States (Toll Free): 1 877 309 2073
   United States: +1 (646) 749-3129

   Access Code: 939-132-693