

# OKLAHOMA INSURANCE DEPARTMENT

FIVE CORPORATE PLAZA  
3625 NW 56TH, SUITE 100  
OKLAHOMA CITY, OK 73112  
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LEGAL DIVISION  
PHONE: 405.521.2746  
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GLEN MULREADY  
INSURANCE COMMISSIONER

February 8, 2019

**CERTIFIED MAIL NO. 9214 8902 0982 7500 0172 11**

Stephanie Lee  
Public Adjuster  
2410 W. Memorial Road,  
Suite C441  
Oklahoma City, OK 73134

Re: Tokiko Johnson

Dear Ms. Lee:

We have been apprised that you are using your public adjuster license on behalf of a contractor. A public adjuster can represent the interests of an insured for a fee or compensation. And, a public adjuster may investigate claims and negotiate losses to property only for the insured. This does not include working on behalf of a contractor or recommending a contractor. Since you have written to the company on behalf of Triple Diamond Construction, you will have to withdraw your "representation" as also representing Tokiko Johnson as a public adjuster since you would be violating the Oklahoma Insurance Code by your current activities.

We will be advising the Insurance Company by this letter to deal directly with Mr. Johnson or with a public adjuster who truly represents Mr. Johnson, as he is the insured under the insurance contract relationship with the insurance company.

We look forward to your future compliance under your license.

Sincerely

Ron Kreiter  
Deputy General Counsel

cc: CSAA Insurance Group  
Attn: Andrew Norton